Resuelto

The IT service desk that actually understands your team.

Ticketing, knowledge base and asset management for teams worldwide, with AI triage on Professional and Enterprise plans.

AI-powered support

AI triage drafts replies and routes tickets on Professional and Enterprise.

WhatsApp-first

Employees and customers raise tickets from the app they already have.

SLA & escalations

Business-hours-aware targets with automatic manager escalation.

Analytics + AI insights

Manager dashboards, CSAT trends and monthly root-cause narratives.

Company-scoped access

Per-company roles, tamper-evident audit history and audit export on Enterprise.

Customer portal & live chat

Customers follow their own tickets and chat with your team.

Plans

Starter $15 - Growth $35 (Most popular) - Enterprise from $95 per agent/month, billed annually (monthly available, save ~20% with annual). AI included on Growth and Enterprise - no per-agent AI add-on. Details at resuelto.xyz/pricing.
15-day free trial, no credit card. Request at resuelto.xyz/request-trial.

Resuelto by VisionX Software
(c) 2026 VisionX LLC (Delaware) · resuelto.xyz